



Knowledge Base Article #APP2596

ETM[®] (Enterprise Telephony Management) System UTA Appliance v11.0 Release Notes

This document contains important information about release 11.0 of the ETM[®] UTA Appliance. To use this Appliance, you must have v9.0 or later of the ETM Management Server installed.

What's New in this Release

Updated Linux Version Support—The UTA Appliance now supports deployment on Oracle Linux 9. No other Linux versions are supported in this release.

Backward Compatibility—The v11.0 UTA Appliance interoperates with both the v9.0.x and v11.0.0 Management Server.

Issues Resolved in this Release

- **Issue #187249055**—**PREP** and **EXPAND** sections are now supported by the UTA Appliance Dialing Plan.
- **Issue #187930768**—**techsupport.sh** script sometimes caused disk space to be exhausted.

Known Issues in This Release

- **Issue #187729082**—The **Show Hourly Statistics** button is not displayed in the **Call Recording Status** section of the Call Processor **Health & Status** window until the Call processor is restarted.
- **Issue #187944220**—ASCII Management Interface (AMI) Processing fails for the Signal Processor and Media Processor nodes on the UTA Appliance.
- **Issue #187949683**—UTA Call Redirection is not carried out in some Policy configurations.
- **Issue #187949677**—UTA Firewall Rules using DTMF Patterns are not matched in all instances.

Upgrading from a Previous Version

You cannot upgrade the UTA Appliance to v11.0 from a previous version, due to the operating system upgrade. You must uninstall the previous version and then install the v11.0 UTA Appliance running Oracle Linux 9.

Software Version

Build 11.0-123

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