

Knowledge Base Article #ETM476, Rev B

Revised End-of-Life Policy for Model 1020, 1030, and 1040 Appliances

Versions Affected ETM[®] model 1020, 1030, and 1040 appliances only.

Reason for Revision This end-of-life (EOL) policy has been revised due to changes in the software release schedule to which this policy was originally tied. The policy now states a calendar date for end of warranty and support. This calendar date adds 7 months to the originally projected date for the end of warranty and support.

End-of-Life Policy for Models 1020, 1030, and 1040 SecureLogix announced end-of-life for the ETM 1020, 1030, and 1040 appliances in late 2005. End-of-sale preceded this announcement by several months. The functionality of these appliances has been replaced by the model 1090, 2100, and 3200 appliances.

This document details the policy for phasing out support for model 1020, 1030, and 1040 appliances.

Server Connection Support These appliance models will not support any features beyond those in v5.0.x of the ETM System. Additionally, no testing has been done and no representation is made regarding the ability of these appliance models to connect to the ETM Server v6.0 or later.

Technical Support and Bug Fixes Technical support and critical bug fixes will be provided for these appliances until December 31, 2009 to customers with valid support contracts.

Hardware Warranties The last date for the purchase of a one-year extended hardware warranty for one of these appliances was May 31, 2008. Warranties purchased for these appliance prior to that date cannot extend beyond December 31, 2009.

Last Updated 6/15/2009

ETM, SecureLogix, SecureLogix Corporation; and the SecureLogix Diamond Emblem are trademarks or registered trademarks of SecureLogix Corporation in the U.S.A. and other countries. All other trademarks mentioned herein are believed to be trademarks of their respective owners.

© 2007-2009 SecureLogix Corporation. All Rights Reserved. SecureLogix technologies are protected by one or more of the following patents: US 6,226,372 B1, US 6,249,575 B1, US 6,320,948 B1, US 6,687,353 B1, US 6,700,964 B1, US 6,718,024 B1, US 6,735,291 B1, US 6,760,420 B2, US 6,760,421 B2, US 6,879,671 B1, US 7,133,511 B2, US 7,231,027 B2, US 7,440,558 B2, and CA 2,354,149. U.S. and Foreign Patents Pending.