

Knowledge Base Article #CR488

V6.0.2 and Later: Local CRC Only Created When Call Recording is Enabled on the Span

Versions Affected 1024-CR and 1090-CR Appliances; ETM System v6.0.2 Appliance package v6.0.29 or later.

Synopsis In previous software versions, 1024-CR and 1090-CR Appliances automatically created a local CRC in the Performance Manager tree pane when they connected to the Server. In v6.0.2 (Appliance package v6.0.29 or later), the local CRC is only created if **Enable Call Recording** is selected on the **Recording** tab of the **Span Configuration** dialog box.

More Information When you upgrade 1024-CR or 1090-CR Appliances to v6.0.2 or later, the CRC that was created at installation remains in the tree, regardless of whether Call Recording is enabled on that Appliance. If the Call Recorder is not being used, delete the CRC from the tree pane to prevent any resources from being used on that connection and to unclutter the tree. When you decide to begin using Call Recording, restore the CRC by selecting **Enable Call Recording** on the **Recording** tab.

Last Updated 4/9/2010

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The ETM System includes: Data Encryption Standard software developed by Eric Young (eay@mincom.oz.au),
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