ETM® Server and Client Software Minimum System Requirements

Complete Software. Includes the ETM Management Server, Report Server, Client, ETM Web Portal* (Windows only), and ETM System Applications.

Windows	Linux

• x86/x86-64 based server with 2.5 GHz or higher processor clock speed
 	
• 8 GB RAM
 	
• 500 MB of available hard disk space for the ETM System software, additional space required to support temporary storage of scheduled reports or storage of saved reports. (*This does not include the space required to install Oracle. See their minimum system requirements.)*
 	
• 1 GB hard drive space per span per year (365 days) of storage
 	
• Correto 8 OpenJDK (included in installation) or later patch
 	
• Video capabilities supporting minimum 800 x 600, 256-color display (higher recommended).
 	
• Oracle RDBMS** for the ETM Database, one of the following versions:
  - Oracle 12c R2 Enterprise or Standard
  - Oracle 18c Enterprise, Standard, or XE
  - Oracle 19c Enterprise or Standard
  *** Requires English Language Settings*
 	
• Windows Server 2008, 2012, and 2016 or 2019 (with Desktop Experience), with latest service pack. 64 bit
 	
• TCP/IP network connectivity with static IP addresses (*Full duplex recommended when Call Recorder application used*)
 	
• Internet Explorer, Firefox, or Chrome browser if Web Portal is used
 	
• Adobe Acrobat Reader 9.0 or later for viewing and printing ETM System documentation (PDF) files or Usage Manager Reports saved in PDF format. Available from **www.adobe.com**
	• x86/x86-64 based server with 2.5 GHz or higher processor clock speed
	
	• 8 GB RAM
	
	• 500 MB of available hard disk space for the ETM System Software, additional space required to support temporary storage of scheduled reports or storage of saved reports. (*This does not include the space required to install Oracle. See their minimum system requirements.)*
	
	• 1 GB hard drive space per span per year (365 days) of storage
	
	• Correto 8 OpenJDK (provided on the ETM Platform installation media) or later patch
	
	• Video capabilities supporting minimum 800 x 600, 256-color display (higher recommended)
	
	• Oracle RDBMS** for the ETM Database, one of the following versions:
	  - Oracle 12c R2 Enterprise or Standard
	  - Oracle 18c Enterprise or Standard
	  - Oracle 19c Enterprise or Standard
	  *** Requires English Language Settings*
	
	• CentOS/Red Hat Linux 6.x or 7x, 64 bit
	
	• TCP/IP network connectivity with static IP addresses (*Full duplex recommended when Call Recorder application used*)
	
	• Adobe Acrobat Reader 9.0 or later for viewing and printing ETM System documentation (PDF) files or Usage Manager Reports saved in PDF format. Available from **www.adobe.com**

For more information contact:

1-800-817-4837

www.securelogix.com

SecureLogix Corporation

13750 San Pedro Ave., Suite 820

San Antonio, Texas 78232

ETM® Distributed Client Software Minimum System Requirements

Client Software. Includes the ETM System Console, Voice Policy and System Management Applications, Usage Manager Report Tool, ETM Web Portal* (Windows only), and Database Maintenance Tool installed on systems other than the Management Server host.

Windows	Linux
• x86/x86-64 based server with 2 GHz or higher processor clock speed	• x86/x86-64 based server with 2 GHz or higher processor clock speed
• 4 GB RAM	• 4 GB RAM
• 150 MB of available hard disk space for the ETM System software	• 150 MB of available hard disk space for the ETM System Software
• Correto 8 OpenJDK (included in installation) or later patch	• Correto 8 OpenJDK (provided on the ETM Platform installation media) or later patch
• Video capabilities supporting 800 x 600, 256-color display. Higher recommended	• Video capabilities supporting 800 x 600, 256-color display. Higher recommended.
• Oracle Client Tools corresponding to the version of Oracle used for the Management Server	• Oracle Client Tools corresponding to the version of Oracle used for the Management Server
• Windows 8 or 10 with latest service pack. 64 bit.	• CentOS/Red Hat Linux v6.x or 7x, 64 bit
• TCP/IP network connectivity with a static IP address	• TCP/IP network connectivity with a static IP address
• Internet Explorer, Firefox, or Chrome browser if Web Portal is used	• Adobe Acrobat Reader 9.0 or later for viewing and printing ETM System documentation (PDF) files or Usage Manager Reports saved in PDF format. Available from **www.adobe.com**
• Adobe Acrobat Reader 9.0 or later for viewing and printing ETM System documentation (PDF) files or Usage Manager Reports saved in PDF format. Available from **www.adobe.com**	

ETM Web Portal not supported on Linux

ETM® *Collection Server*** Minimum System Requirements

• Windows Server 2008, 2012, and 2016 or 2019 (with Desktop Experience), with latest service pack. 64 bit.

• Sufficiently large storage capability for call recording volume

• TCP/IP network connectivity with a static IP address

**ETM Collection Server not supported on Linux*

Last Update: 4/6/2023