



Knowledge Base Article #ETM118

ETM[®] (Enterprise Telephony Management) System v7.1.1 Appliance Build 49 Release Notes

Who Should Install This Software

ETM[®] System v7.1.1 Appliance Build 49 provides appliance package updates to resolve the issues listed below. Before installing this update, you must have v7.1.1 installed on the ETM Management Server.

Issues Addressed in This Update

- ETM-27303—Increasing the Call Activity Timeout setting was not functioning on the UTA application. All calls were removed from the call monitor at the default time (4hrs) regardless of the timeout setting.
- ETM-27304—Incorrect Call Direction was being assigned to certain calls on the UTA application.
- ETM 27309—Some spans running 7.1.x appliance software were disconnecting from the Management Server.

Installing this Update

This update is installed on affected applications using the normal appliance software package push mechanism in the ETM GUI.

Current Application Versions as of This Update

Appliance Application Packages

Changed in this Update:

- All ETM Appliance packages —7.1.49

Server and Client Applications

Not changed in this update

- v7.1.1 Build 41

Last Update: 5/29/2014

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