

Knowledge Base Article #ETM122

Release Notes for ETM[®] System v5.0.2 Update 4

Who Should Install This Software

ETM System v5.0.2 Update 4 is recommended only for customers currently running v5.0.2 who are experiencing the issue described in this article. If you are experiencing an issue described in this article, visit <http://support.securelogix.com/updates/index.htm> to obtain the update. It is a cumulative software update that includes all fixes and enhancements issued since Release 5.0.2, including the changes in Updates 1 and 2 (originally released as patches 5.0.2 12-1 and 12-1A) and Update 3.

This maintenance release can only be installed on ETM System Software v5.0.2. If you are running a previous version of ETM software, please contact your Account Executive or SecureLogix Customer Support for updated software.

About This Document

This document contains important information about ETM System v5.0.2 Update 4. The ETM System includes the ETM Communications Appliances, ETM Server software, and the ETM applications: the Performance Manager, the Voice Firewall, the Usage Manager, AAA Services for the Voice Firewall, the Voice IPS (Intrusion Prevention System), and the Call Recorder.

Issues Resolved in this Update

- 6163—Scheduled reports fail with "SQLException: Stream has already been closed" error.

Note: For descriptions of the changes made in v5.0.2 Updates 1, 2, and 3, see the SecureLogix Knowledge Base.

Versions Installed

ETM Management Server and Client Software— 5.0.2 build 12-11

ETM Appliance Software—5.02.20

Files Installed

The tables below list the files installed by the software update installer, depending the type of installation you choose.

Client Only	
Telewall.jar	slc-crypt.jar
slc-crypt.hmac	version.txt

Complete		
Telewall.jar	ETM_1012_5.02.20.pkg	ETM_3000_5.02.20.pkg
slc-crypt.hmac	ETM_1012_5.02.20_P2.pkg	ETM_3000_5.02.20_P2_bin.pkg
slc-crypt.jar	ETM_1060_5.02.20.pkg	ETM_3000_5.02.20_P2_img.pkg
version.txt	ETM_1060_5.02.20_P2.pkg	ETM_3070_5.02.20.0.pkg*
	ETM_1090_5.02.20.pkg	ETM_3070_5.02.20.1.pkg*
	ETM_1090_5.02.20_P2.pkg	ETM_3070_5.02.20.pkg
	ETM_3000_5.02.20.0.pkg*	ETM_3070_5.02.20_P2_bin.pkg
	ETM_3000_5.02.20.1.pkg*	ETM_3070_5.02.20_P2_img.pkg

Complete with Call Recorder	
All of the files listed under Complete , plus the following appliance software packages:	
ETM_1012_5.02.20_REC.pkg	ETM_3000_5.02.20_REC.pkg
ETM_1090_5.02.20_REC.pkg	ETM_3000_5.02.20.0_REC.pkg*
	ETM_3000_5.02.20.1_REC.pkg*

**The .0 and .1 packages included in the installer are used to upgrade appliances from a version prior to v5.0. For instructions on upgrading from versions prior to v5.0, refer to the upgrade documentation in the SecureLogix Knowledge Base. Contact SecureLogix Customer Support for more information before using these packages.*

Note: Legacy ETM digital appliances and AAA appliances (1000, 1020, 1030, and 1040 models) do not support software updates past version 5.0.55 and will not have software updates available beyond that version.

Special Configuration Instructions

Additional database privilege may be needed—The ETM System Database User must have the CREATE SNAPSHOT system privilege. If you receive an error message when you attempt to connect to the database via the Database Maintenance Tool during the software update process, log in to the ETM Database as SYSDBA via the Enterprise Manager Console or SQL*Plus and grant the CREATE SNAPSHOT system privilege to the ETM System User.

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U.S. and Foreign Patents Pending.