Knowledge Base Article #ETM147

Release Notes for ETM® System v5.0.2 Update 6

Who Should Install This Software

ETM System v5.0.2 Update 6 is recommended for all customers currently running v5.0.2. Visit http://support.securelogix.com/updates/index.htm to obtain the update. It is a cumulative software update that includes all fixes and enhancements issued since Release 5.0.2.

This maintenance release can only be installed on ETM System Software v5.0.2. If you are running a previous version of ETM software, please contact your Account Executive or SecureLogix Customer Support for updated software.

About This Document

This document contains important information about ETM System v5.0.2 Update 6. The ETM System includes the ETM Communications Appliances, ETM Server software, and the ETM applications: the Performance Manager, the Voice Firewall, the Usage Manager, AAA Services for the Voice Firewall, the Voice IPS (Intrusion Prevention System), and the Call Recorder.

Issues Resolved in this Update

- 6189 – Query to determine whether Transition Module is in Tap or Inline mode can register an invalid value, resulting in D-channel message processing problems.

- 6215 – Optimizations to minimize threads requested by ETM Server in order to avoid hardware thread limits.

- 6217 – Opening Scheduled Report Task causes memory leak, resulting in ETM Usage Manager "locking up" after repeated edits of scheduled reports.

- 6218 – Finished Task list for scheduled reports can display "completed" even though reports had errors in them.

- 6220 – Updated AAA voice prompts to replace the phrase "TeleWall Firewall" with the phrase "ETM Firewall."

- 6252 – Driver problem can cause D-channel communication failure on 1030 appliances.

- Changed split partition procedure in database to better avoid conflicts with other processes and prevent ORA-01502 errors in reports.

Note: For descriptions of the changes made in v5.0.2 Updates 1, 2, 3, 4, and 5, see the SecureLogix Knowledge Base.

Current Version as of Update 6

ETM Appliance Software	
ETM 1010, 1020, 1040	5.0.55
ETM 1000, 1030	5.0.57*
ETM 1012, 1060, 1090, 3000, 3070	5.02.21*

ETM Server Software
5.0.2 build 12-16*

New in 5.0.2 Update 6

Files Installed

The tables below list the files installed by the software update installer, depending the type of installation you choose.

Client Only	
Telewall.jar	slc-crypt.jar
slc-crypt.hmac	version.txt

Complete		
Telewall.jar	ETM_1012_5.02.21.pkg	ETM_3000_5.02.21.pkg
slc-crypt.hmac	ETM_1012_5.02.21_P2.pkg	ETM_3000_5.02.21_P2_bin.pkg
slc-crypt.jar	ETM_1060_5.02.21.pkg	ETM_3000_5.02.21_P2_img.pkg
version.txt	ETM_1060_5.02.21_P2.pkg	ETM_3070_5.02.21.0.pkg*
ETM_1000_5.0.57.pkg	ETM_1090_5.02.21.pkg	ETM_3070_5.02.21.1.pkg*
ETM_1030_5.0.57.pkg	ETM_1090_5.02.21_P2.pkg	ETM_3070_5.02.21.pkg
	ETM_3000_5.02.21.0.pkg*	ETM_3070_5.02.21_P2_bin.pkg
	ETM_3000_5.02.21.1.pkg*	ETM_3070_5.02.21_P2_img.pkg

Complete with Call Recorder	
All of the files listed under **Complete**, plus the following appliance software packages:	
ETM_1012_5.02.21_REC.pkg	ETM_3000_5.02.21_REC.pkg
ETM_1090_5.02.21_REC.pkg	ETM_3000_5.02.21.0_REC.pkg*
	ETM_3000_5.02.21.1_REC.pkg*

The .0 and .1 packages included in the installer are used to upgrade appliances from a version prior to v5.0. For instructions on upgrading from versions prior to v5.0, refer to the upgrade documentation in the SecureLogix Knowledge Base. Contact SecureLogix Customer Support for more information before using these packages.

Note: *Legacy ETM digital appliances do not support software updates past version 5.0.55 (for 1010, 1020 and 1040 models) and 5.0.57 (for (1000 and 1030 models) and will not have software updates available beyond these 5.0.xx versions.*

Special Configuration Instructions

Additional database privilege may be needed—The ETM System Database User must have the CREATE SNAPSHOT system privilege. If you receive an error message when you attempt to connect to the database via the Database Maintenance Tool during the software update process, log in to the ETM Database as SYSDBA via the Enterprise Manager Console or SQL*Plus and grant the CREATE SNAPSHOT system privilege to the ETM System User.

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