

## Knowledge Base Article #ETM184

### Updating the CCMI Data File

#### Synopsis

This article explains how to update the Country/State/City data file in the ETM System, versions 5.0 and later. This update is free and available to current SecureLogix customers only.

By default, the ETM Applications are installed at the following path:

- Windows—**C:\Program Files\SecureLogix\ETM**
- Solaris—**/opt/SecureLogix/ETM**

#### Steps

##### 1. Downloading the Latest File

- a. From your web browser, visit the SecureLogix Customer Support website at <http://support.securelogix.com>
- b. Click the link **Download CCMI Update Now!**.
- c. Log in using your SecureLogix-issued username and password.
  - If you are a new customer or do not have a current account, click **Not Registered?**, then fill out the registration form and click **Submit!**. Your username and password are emailed to you.
  - If you have forgotten your username and/or password, click **Lost Password?** and fill in the requested information. Your username and password are emailed to you.
- d. Click the **DOWNLOAD CCMI File NOW!** link to download the file.
- e. Extract the zip file to the ETM System installation directory, overwriting the existing file named **CCMI.slc**.

##### 2. Installing the CCMI.slc Data File

- a. Start the **ETM System Console**. Log in to the ETM Management Server using an ETM account with the **Manage Server** permission.
- b. Click the name of the ETM Server you are logged in to, and then click **Servers | ETM Server Data Management**. The **Data Management Tool** appears.
- c. On the **City/State Data** tab of the **Data Management Tool**, click **Select File**, then browse to and select **CCMI.slc**.
- d. Click **Start Update**. The file is uploaded and the CCMI data in the database is updated.
- e. When the update is complete, click **Close** to close the **Data Management Tool**.

#### Notes

Since this information changes periodically, updated versions of the file are provided at minimum of once a quarter. Contact SecureLogix Customer Support for more information.

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