



Knowledge Base Article #ETM371

ETM[®] System: Defining a System Event Track Filter to Alert for UTA Shutdown Events

Synopsis

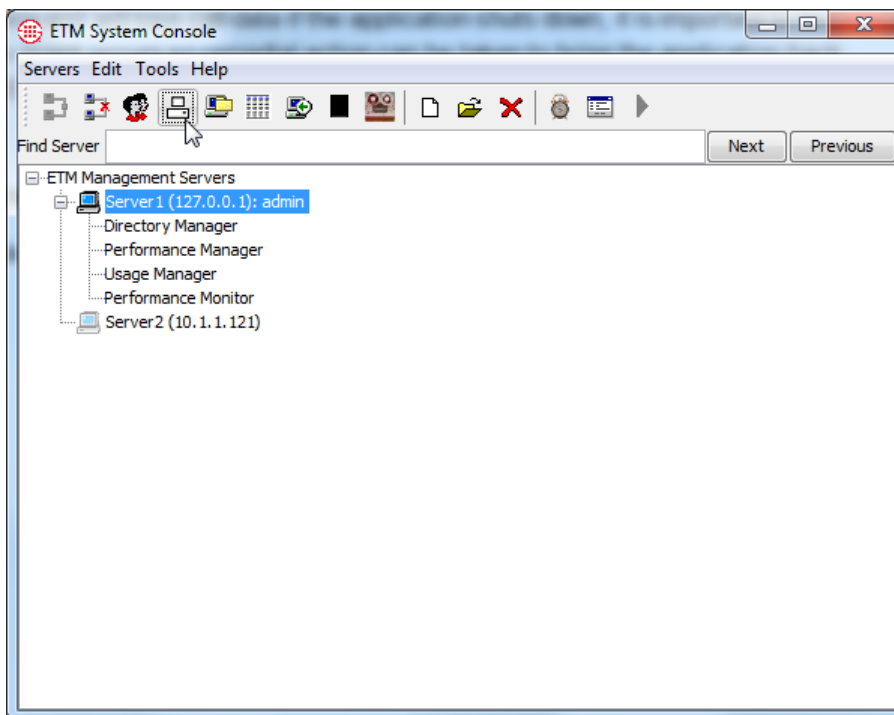
Since UTA cannot enforce Policy and will lose call data if the application shuts down, it is important to be promptly alerted when such an event occurs so remedial action can be taken to bring the application back into service. Applying System Event Track Filters provides this immediate alerting.

Note: Although this article is specific to UTA, similar procedures can be used for various types of System Event alerting.

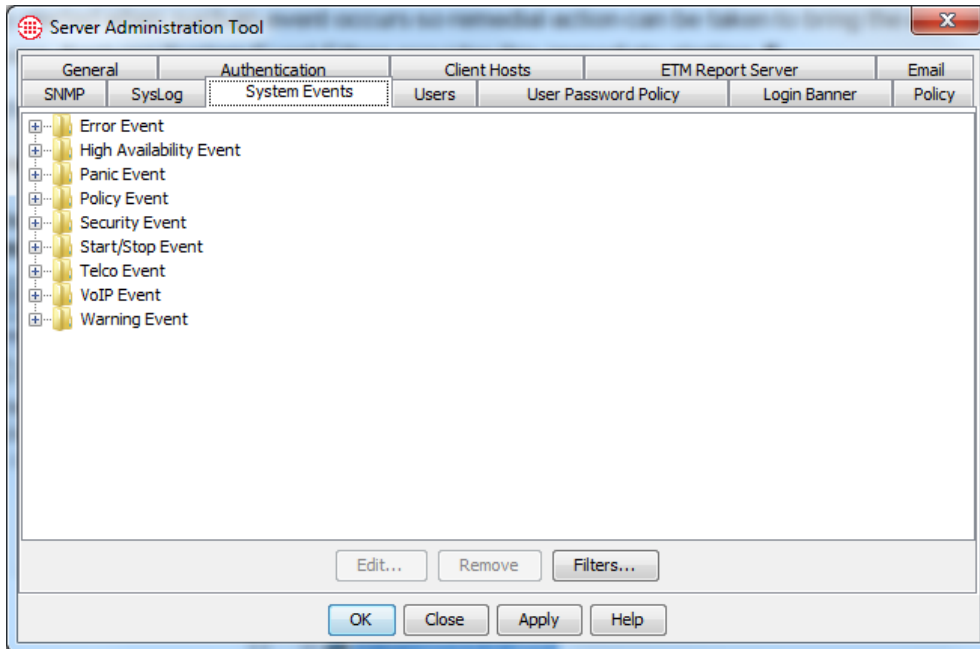
More Information

To define a System Event Track Filter for UTA shutdown events

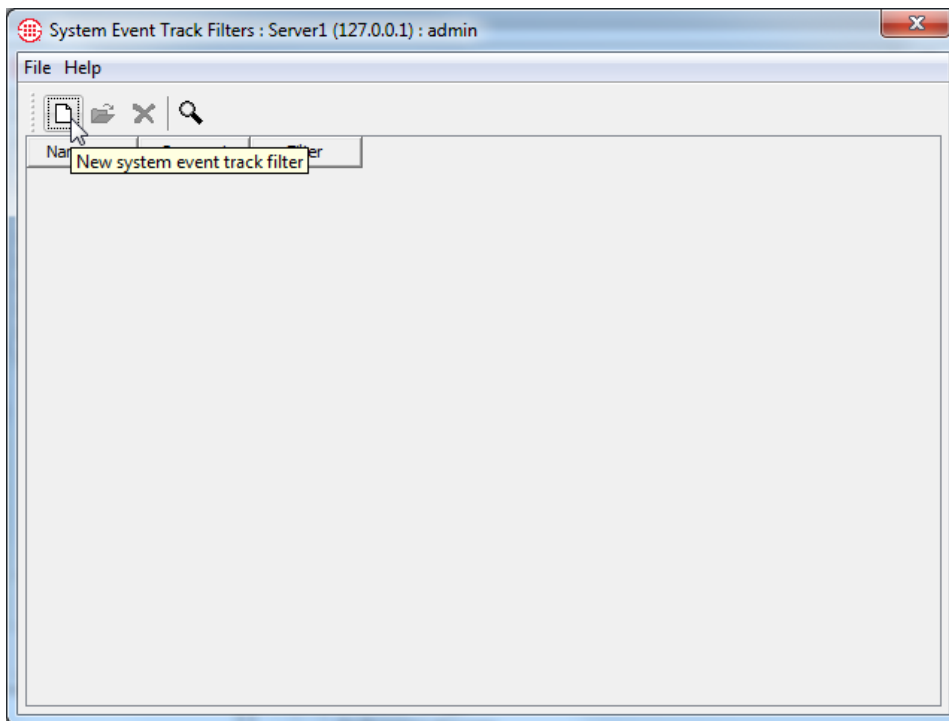
1. In the ETM System Console, click the Server name, and then click the **Server Administration Tool** icon on the main menu.



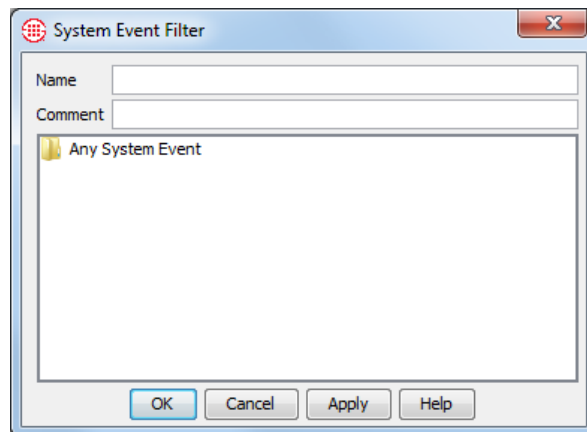
The **Server Administration Tool** for the selected Server appears.



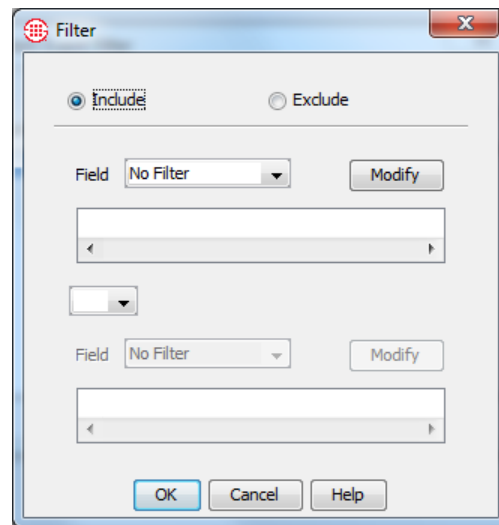
2. Click **Filters**. The **System Event Track Filter** dialog box appears.



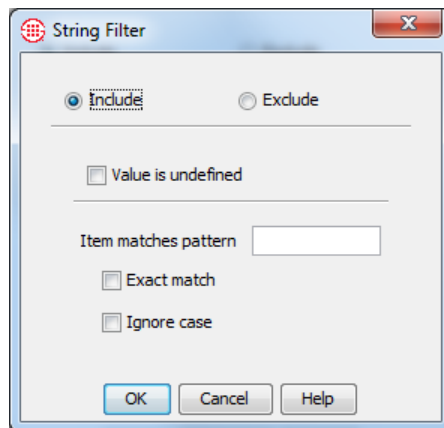
3. Click the **New system event track filter** icon. The **System Event Filter** dialog box appears.



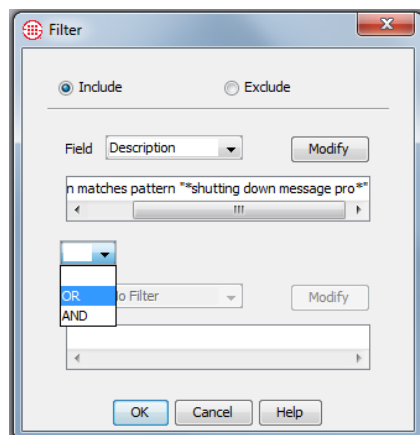
4. In the **Name** box, type an identifying name for the filter. For example, type: UTA Shutting Down.
5. In the **Comment** box, type a descriptive comment for the purpose of the filter. For example, type: UTA is shutting down.
6. Click **Any System Event** and then right-click it and click **Modify**. The **Filter** dialog box appears.



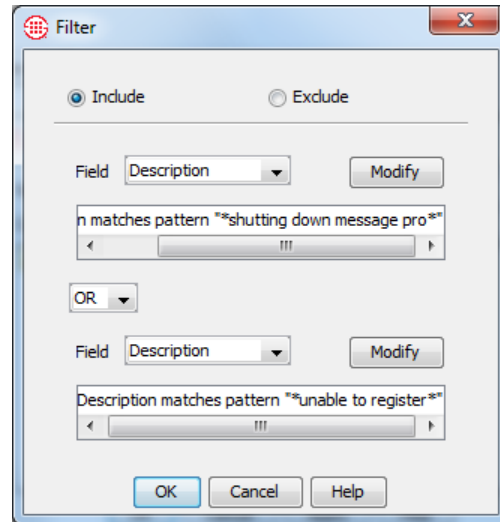
7. In the first **Field** box, click the down arrow and click **Sub-filter**. A second **Filter** dialog box appears.
8. In the first **Field** box, click the down arrow and click **Description**. The **String Filter** dialog box appears.



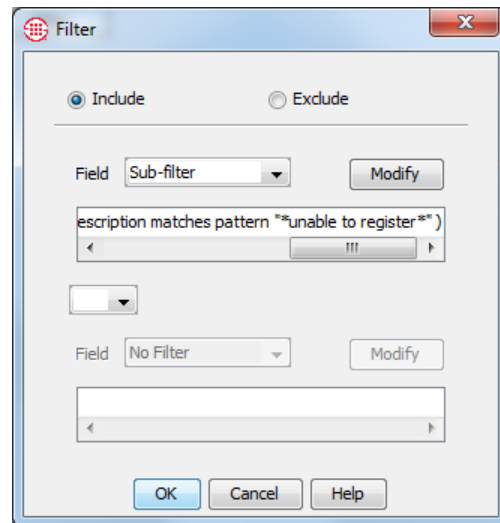
9. In the **Item matches pattern** box, type: `shutting down message pro`
10. Select **Ignore case** and then click **OK**. You are returned to the **Filter** dialog box.



11. Click the down arrow in the **Logical Operator** box and click **OR**.
12. In the second **Field** box, click the down arrow and click **Description**. The **Substring** dialog box appears.
13. In the **Item matches pattern** box, type: `unable to register`
14. Select **Ignore case** and then click **OK**.



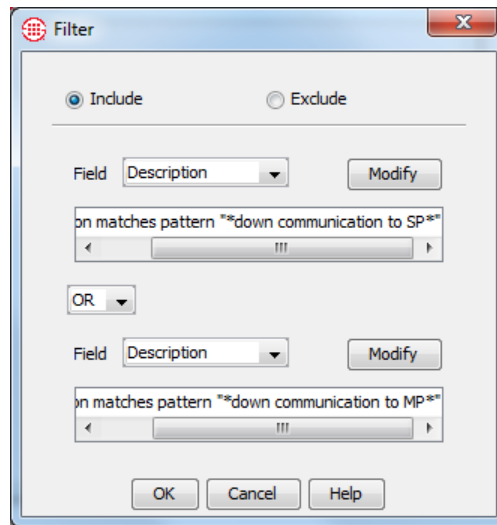
15. Click **OK**. You are returned to the first **Filter** dialog box.



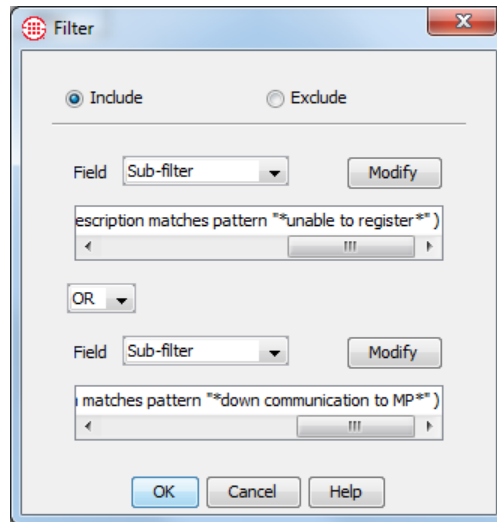
16. In the **Logical Operator** box, click the down arrow and click **OR**.
17. In the second **Filter** box, click the down arrow and click **Sub-filter**. A second **Filter** dialog box appears.
18. In the first **Field** box, click the down arrow and click **Description**. The **String Filter** dialog box appears.
19. In the **Item matches pattern** box, type: `down communication to SP`
20. Select **Ignore case** and then click **OK**. You are returned to the second **Filter** dialog box.
21. In the **Logical Operator** box, click the down arrow and click **OR**.
22. In the second **Field** box, click the down arrow and click **Description**. The **String Filter** dialog box appears.
23. In the **Item matches pattern** box, type: `down communication to MP`



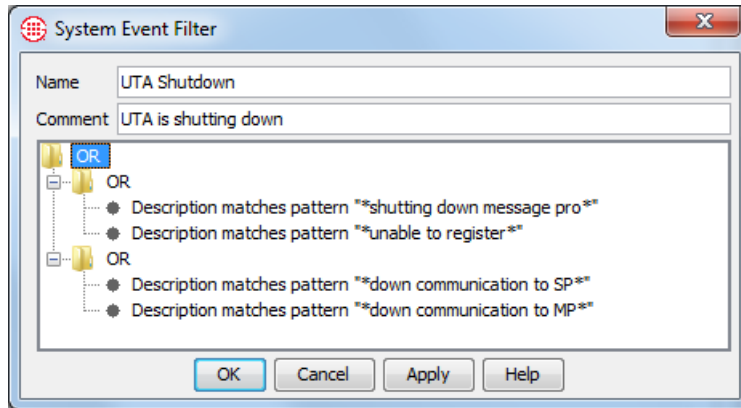
24. Select **Ignore case** and then click **OK**. You are returned to the second **Filter** dialog box.



25. Click **OK**. You are returned to the first **Filter** dialog box with two Sub-filters defined.



26. Click **OK**. The **System Event Filter** dialog box appears with the **UTA Shutdown** filter defined.



27. Click **OK**. The defined System Event Filter appears in the **System Event Track Filter** dialog box, from which it can be selected for use on any System Event Track.
28. Click the red **X** to close the **System Event Track Filter** dialog box.
29. On both **Start/Stop** and **Warning**, apply the Track action to which you want this Filter to apply:
30. Right-click **Start/Stop** and click **Edit**. The **System Event Tracks** dialog appears. Click the applicable Track and click **Add**. The Track is added to the tree pane.
31. Right-click the Track and click **Filter | Set Filter**. The **System Event Track Filters** dialog box appears.
32. Click the **UTA Shutdown** Filter and then click **Select**. The filter appears next to the Track in the tree pane.
33. Repeat steps 30-32 for the **Warning** node.

Last Update: 10/28/2015



SecureLogix Corporation

13750 San Pedro, Suite 820 • San Antonio, Texas 78232
(210) 402-9669 • www.securelogix.com

Support (877) SLC-4HELP • EMAIL support@securelogix.com • <http://support.securelogix.com>

ETM, We See Your Voice, SecureLogix, SecureLogix Corporation, the SecureLogix Emblem, and the SecureLogix Diamond Emblem are registered trademarks or registered trademarks and registered service marks of SecureLogix Corporation in the U.S.A. and other countries. PolicyGuru is a registered trademark of SecureLogix Corporation in the U.S.A. All other trademarks mentioned herein are believed to be trademarks of their respective owners.



© Copyright 2015 SecureLogix Corporation. All Rights Reserved. This product is protected by one or more of the following patents:
US 6,249,575 B1, US 6,320,948 B1, US 6,687,353 B1, US 6,718,024 B1, US 6,760,420 B2, US 6,760,421 B2, US 7,133,511 B2,
US 7,231,027 B2, US 7,440,558 B2, US 8,150,013 B2, CA 2,354,149, DE 1,415,459 B1, FR 1,415,459 B1, and GB 1,415,459 B1. U.S. Patent
Pending.