

# Knowledge Base Article #ETM375, Rev A

## Optional SMDR Final Field

**Versions Affected** ETM<sup>®</sup> System v5.2 and later.

### Synopsis

The following additional Call Record Final Field is available for SMDR parse files in v5.2. This field is optional and applies only if inbound SMDR is used with the Call Recorder application.

**Optional:** <INBOUND\_DURATION\_ON\_CONNECT=true,false>—  
Call duration calculation for SMDR is normally based on call start time. Setting this field to TRUE forces duration for inbound SMDR correlation to be calculated on call connect time, rather than call start time. If this field is not in the parse file, FALSE is implied.

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SecureLogix Corporation

13750 San Pedro, Suite820 • San Antonio, Texas 78232 • (210) 402-9669 • [www.securelogix.com](http://www.securelogix.com)

Support (877) SLC-4HELP • EMAIL [support@securelogix.com](mailto:support@securelogix.com) • <http://support.securelogix.com>

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