## Knowledge Base Article #ETM417

# Release Notes for ETM® System v5.2.1 Update 3

#### Who Should Install This Software

ETM<sup>®</sup> System v5.2.1 update 3 is recommended for all customers using the call recording functionality. To obtain the update, visit <a href="http://support.securelogix.com/updates/index.htm">http://support.securelogix.com/updates/index.htm</a>. It is a cumulative software update that includes all fixes and enhancements issued since Release 5.2.

This software update can only be installed on ETM System Software v5.2.x. If you are running a previous version of ETM software, please contact your Account Executive or SecureLogix Customer Support for updated software.

#### **About This Document**

This document contains important information about ETM System v5.2.1 update 3. The ETM System includes the ETM Communications Appliances, ETM Server software, and the ETM applications: the Performance Manager, the Voice Firewall, the Usage Manager, AAA Services for the Voice Firewall, the Voice IPS (Intrusion Prevention System), and the Call Recorder.

### Issues Addressed in this Update

• 6570 — Unexpected CRC disconnect from Collection Server

Current Version as of 5.2.1 update 3 (\*New in 5.2.1 update 3)

ETM Appliance Software				
ETM 1020, 1040	5.0.55			
ETM 1000, 1030	5.0.57			
ETM 1010	5.1.21			
ETM 1012, 1060, 1090, 3000, 3070	5.2.68*			

ETM Server Software		
5.2 build 59-16*		

#### Files Installed

The tables below list the files installed by the software update installer, depending the type of installation you choose.

Client Only			
Telewall.jar	slc-crypt.jar		

slc-crypt.hmac	version.txt
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Complete					
slc-crypt.hmac	ETM_1060_5.2.68_upg2.pkg	ETM_3000_5.2.68.pkg			
slc-crypt.jar	ETM_1060_5.2.68.pkg	ETM_3000_5.2.68_P2_bin.pkg			
TeleWall.jar	ETM_1060_5.2.68_P2.pkg	ETM_3000_5.2.68_P2_img.pkg			
Version.txt	ETM_1090_5.2.68_upg1.pkg	ETM_3070_5.2.68_upg1.pkg**			
ETM_1012_5.2.68_upg1.pkg	ETM_1090_5.2.68_upg2.pkg	ETM_3070_5.2.68_upg2.pkg**			
ETM_1012_5.2.68_upg2.pkg	ETM_1090_5.2.68.pkg	ETM_3070_5.2.68.pkg			
ETM_1012_5.2.68.pkg	ETM_1090_5.2.68_P2.pkg	ETM_3070_5.2.68_P2_bin.pkg			
ETM_1012_5.2.68_P2.pkg	ETM_3000_5.2.68_upg1.pkg**	ETM_3070_5.2.68_P2_img.pkg			
ETM_1060_5.2.68_upg1.pkg	ETM_3000_5.2.68_upg2.pkg**				

Each installation type also includes 6 files that are used in the verification and installation of Daylight Savings Time changes in the JRE software that is installed in the ETM installation directory

	Update	eTZ.bat	Tzupda	iter.jar	
REAL	OME	README.html		SLC DST	Memo.pdf

<sup>\*\*</sup>The upg1 and upg2 packages included in the installer are used to upgrade appliances from versions v5.0 to v5.2. For instructions on upgrading from versions prior to v5.0, refer to the upgrade documentation in the SecureLogix Knowledge Base. Contact SecureLogix Customer Support for more information before using these packages.

**Note**: Legacy ETM appliances do not support software updates past version 5.0.55 (for 1020 and 1040 models), 5.0.57 (for 1000 and 1030 models) and 5.1.21 (for 1010 models). These appliances will not have software updates available beyond these versions.

Last Update: 9/16/2008

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The ETM System includes: Data Encryption Standard software developed by Eric Young (eay@mincom.oz.au),

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