



Knowledge Base Article #ETM4941

ETM[®] (Enterprise Telephony Management) System v7.1.3 Build 106 Update Release Notes

Who Should Install This Software

Customers running v7.1.3 of the ETM System with UTA should install this update if they experience the issue described below. To obtain the update, contact SecureLogix Technical Support. This update resolves the issue listed below. Before installing this update, you must have v7.1.3 Build 105 installed.

Issue Addressed in This Update

- **ETM-27302**—Management Server goes into Standby Mode when a UTA Appliance connects, due to a Unique Constraint violation on the **ACTIVE_CALL_TRUNK** table.

Current Application Versions as of This Update

- ETM Client and Server applications—7.1.3 Build 106
- Appliance packages (all Appliance types*)—7.1.90 or 7.1.91

**Does not apply to the EOL 1060.*

Installation Instructions

1. On the ETM Management Server host, stop the Management Server, Report Server, local ETM System Console, and Database Maintenance Tool.
2. Save a copy of the existing **TeleWall.jar** and **Version.txt** files.
3. Copy the updated **TeleWall.jar** and **Version.txt** files into the ETM System installation directory.
4. Start the applications.
5. This update applies specifically to the ETM Management Server. Functionality of remote clients is not affected. However, if you do not upgrade them to this update, you will receive a version mismatch error. This is cosmetic.



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