

Knowledge Base Article #ETM500

ETM[®] (Enterprise Telephony Management) System v7.0.0 Update 1 Release Notes

This document contains important information about maintenance release 7.0.0 Update 1 for the ETM[®] System. The ETM System includes the ETM Communications and Application Appliances, ETM Server software, and the ETM applications: the Performance Manager, the Voice Firewall, the Usage Manager, AAA Services for the Voice Firewall, the Voice IPS (Intrusion Prevention System), and the Call Recorder.

Who Should Install This Software

ETM[®] System v7.0.0 Update 1 is intended for customers using the inline SIP or UTA applications with v7.0.0 of the ETM System on the 5000 series ETM Appliance or the SRE module in a Cisco ISR G2. This update addresses issues with call termination and logging triggered in both the Voice Firewall and IPS applications. Before installing this update, you must have v7.0.0 installed.

Issues Addressed in This Update

- When performing Firewall Reject Termination on UTA (no Call Type or Duration in the termination rule), the call is torn down correctly, but the ETM System fails to log the call.
- When performing IPS Reject Termination on UTA (no Call Type or Duration), the call is prevented, but not torn down cleanly if the terminator is SIP. The call ends properly on the originator side, but the SIP terminator rings and can be answered. Once answered, the user hears dead air because the originator is not connected. The call does get logged correctly in both of these cases.
- On SIP for non-reject terminations, the call is terminated properly, but the ETM System fails to detect that the termination succeeded. The call is left active in the ETM System and it continues to try to terminate the call.

Installing this Update

This update is installed on affected applications using the normal software package push mechanism in the ETM GUI.

Current Application Version as of Update

Appliance Application Version
7.0.67*

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The ETM System includes: Data Encryption Standard software developed by Eric Young (eay@mincom.oz.au),
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