

Knowledge Base Article #ETM6671, Rev A

End-of-Life Policy for ETM[®] System v5.0.2 Software

Versions Affected ETM[®] System v5.0.2 software.

NOTE: This policy applies to v5.0.2, a JTIC-certified version of the ETM System.

End-of-Life Policy for v5.0.x End-of-sale for v5.0.2 of the ETM System software occurred with the release of v5.3, a subsequent JTIC-certified version of the ETM System. Software maintenance updates and customer support contract renewals are available for v5.0.2 until the release of v6.3, the next JTIC-certified version of the ETM System.

After the release of v6.3, only upgrade support will be provided for v5.0.2.

Customer Care Renewals The last date to purchase a one-year Customer Care renewal for v5.0.2 is 31 December 2012. Customer Care renewals purchased for v5.0.2 prior to this date cannot extend beyond one year and are nonrenewable.

Last Updated 8/15/2012

SecureLogix Corporation

13750 San Pedro, Suite 820 • San Antonio, Texas 78232 • (210) 402-9669 • www.securelogix.com

Support (877) SLC-4HELP • EMAIL support@securelogix.com • <http://support.securelogix.com>

ETM, TeleWatch Secure, TWSA, We See Your Voice, SecureLogix, SecureLogix Corporation, the ETM Emblem, the SecureLogix Emblem and the SecureLogix Diamond Emblem are trademarks and/or service marks or registered trademarks and/or service marks of SecureLogix Corporation in the U.S.A. and other countries. All other trademarks mentioned herein are believed to be trademarks of their respective owners.

© Copyright 2012 SecureLogix Corporation. This product is protected by one or more of the following patents: US 6,249,575 B1, US 6,320,948 B1, US 6,687,353 B1, US 6,718,024 B1, US 6,760,420 B2, US 6,760,421 B2, US 6,879,671 B1, US 7,133,511 B2, US 7,231,027 B2, US 7,440,558 B2, US 8,150,013 B2, CA 2,354,149, DE 1,415,459 B1, FR 1,415,459 B1, and GB 1,415,459 B1.