



# ETM<sup>®</sup> System v7.1.1 Build 45 Installation Instructions for Windows

## Knowledge Base Article ETM762

### Instructions

Refer to “[ETM494—ETM<sup>®</sup> \(Enterprise Telephony Management\) System v7.1.1 Build 45 Release Notes](#)” in the SecureLogix Knowledge Base for information about issues addressed in this update.

Use the following procedures to update the ETM Server applications, Client applications, and ETM Web Portal on Windows. For instructions for Linux host platforms, see “[ETM154—ETM<sup>®</sup> System v7.1.1 Build 45 Installation Instructions for Linux](#)” in the SecureLogix Knowledge Base.

### To install the update on the ETM<sup>®</sup> Server and Client applications

Perform the following procedure on each of the following ETM System hosts:

- ETM Management Server
  - Each remote Client
  - Separate Report Server
1. Stop the ETM Server and Report Server and close the ETM System Console.
  2. Execute the provided self-extracting archive in the ETM(R) System Software installation directory to extract the update files.
  3. Execute the following script from a command prompt or from Windows Explorer:

```
ETM> ETMUpdateInstaller-GUI.bat
```

This script deploys the updates and backs up updated files to the following directory:

**\\Backup\7.1.1-Build-45**

This includes the following files:

- **ETMDBMaintToolSS.bmp**
  - **ETMManagementServerSS.bmp**
  - **ETMReportServerSS.bmp**
  - **ETMSystemConsoleSS.bmp**
  - **oracle\_install.pl**
  - **TeleWall.jar**
  - **Version.txt**
4. Install the included Appliance update packages on the Appliances using the Appliance software installation mechanism in the GUI. The Appliance package version number is **7.1.53**. Refer to the *ETM<sup>®</sup> System Administration and Maintenance*



Guide for instructions for installing Appliance Software, including special instructions for inline SIP applications.

### To install the update on the ETM<sup>®</sup> Web Portal

1. Stop the Tomcat server.
2. Execute the provided self-extracting archive in the ETM(R) Web Portal Software installation directory to extract the update files.
3. Execute the following script from a command prompt or from Windows Explorer:  
WebETM> install\_udpate.bat
4. The script deploys the updated **WAR** file and backs up the prior **WAR** file and the **server-defn.xml** file to a directory named **Backup\7.1.1-Build-45**.
5. Start the Tomcat server, which extracts the **WAR** file to the **webapps\webetm** folder.
6. Shut down the Tomcat server.
7. Copy the **server-defn.xml** file from the **Backup\7.1.1-Build-45** directory into the **webapps\webetm\WEB-INF** folder.
8. Start the Tomcat server.

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