

Knowledge Base Article #ETM886

DTMF Digits Can Be Used In Policy Without Being Stored

Versions Affected

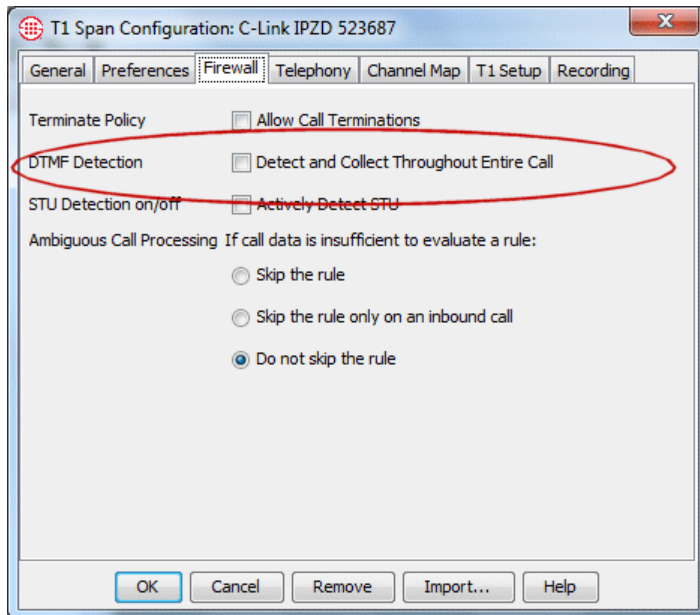
ETM System v7.0.1 and later

Synopsis

Voice Firewall and Voice IPS Policies can specify patterns of midcall DTMF digits in rules, and can take specified actions for calls in which these patterns are detected. Midcall DTMF digits and the timestamps of the digits can also optionally be stored in the ETM Database for offline analysis. However, the digits need not be stored to enable DTMF patterns to be used in Policies.

Details

A separate Span configuration item dictates whether midcall DTMF digits are to be stored for calls on that Span. The digits are only stored if the **DTMF Detection -- Detect and Collect Throughout Entire Call** checkbox is selected on the **Firewall** tab of the **Span Configuration** dialog box. If this checkbox is not selected, patterns in Voice Firewall and IPS Rules are evaluated against the digits during calls in progress but are never retained.



Last Update: 02/15/2013

SecureLogix Corporation

13750 San Pedro, Suite 820 • San Antonio, Texas 78232 • (210) 402-9669 • www.securelogix.com

Support (877) SLC-4HELP • EMAIL support@securelogix.com • <http://support.securelogix.com>

ETM, TeleWatch Secure, TWSA, We See Your Voice, SecureLogix, SecureLogix Corporation, the ETM Emblem, the SecureLogix Emblem and the SecureLogix Diamond Emblem are trademarks and/or service marks or registered trademarks and/or service marks of SecureLogix Corporation in the U.S.A. and other countries. All other trademarks mentioned herein are believed to be trademarks of their respective owners.

© Copyright 2013 SecureLogix Corporation. This product is protected by one or more of the following patents:
US 6,249,575 B1, US 6,320,948 B1, US 6,687,353 B1, US 6,718,024 B1, US 6,760,420 B2, US 6,760,421 B2,
US 6,879,671 B1, US 7,133,511 B2, US 7,231,027 B2, US 7,440,558 B2, US 8,150,013 B2, CA 2,354,149, DE 1,415,459 B1,
FR 1,415,459 B1, and GB 1,415,459 B1.

The ETM System includes: Data Encryption Standard software developed by Eric Young (eay@mincom.oz.au),
© Copyright 1995 Eric Young. All Rights Reserved. ,