



## Knowledge Base Article #ETM940

# Release Notes—ETM<sup>®</sup> (Enterprise Telephony Management) System v7.1.42 Server Update for French Deployments

### Who Should Install This Software

This ETM<sup>®</sup> System v7.1.42 Server Update resolves an issue in which the Usage Manager fails to launch on Windows host platforms using French language operating system settings. Before installing this update, you must have v7.1.1 build 41 installed.

### Installing this Update

#### To install this update

1. Ensure that the ETM Console is closed.
2. Place the jar file named **fr-um-patch.jar** into the root of the ETM System installation directory.
3. Open the file **ETMSystemConsole.cfg** file in a text editor. This file is located at root of the ETM System installation directory.
4. Locate the line that reads:

```
# The classpath specifying the classes required for correct  
# operation of the application.  
classpath=.;..;jakarta-oro-2.0.jar;jhall.jar;log4j-  
1.2.8.jar;mail.jar;report11_pro.jar;report12_pro.jar;slc-  
crypt.jar;TeleWall.jar;TWMSHelp.jar
```

5. Immediately before `TeleWall.jar`, type:

```
fr-um-patch.jar;
```

6. The line should now read as shown below:

```
# The classpath specifying the classes required for correct  
# operation of the application.  
classpath=.;..;jakarta-oro-2.0.jar;jhall.jar;log4j-  
1.2.8.jar;mail.jar;report11_pro.jar;report12_pro.jar;slc-crypt.jar;fr-  
um-patch.jar;TeleWall.jar;TWMSHelp.jar
```

7. Save the file.

### Current Application Versions as of This Update

#### Appliance Application Packages

##### *Version Not changed in this Update:*

- All ETM Appliance packages —7.1.49

#### Server and Client Applications

##### *Version Not changed in this update*

- v7.1.1 Build 41

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